

# SmartPA®

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Hi Laszlo,

Please find below my testimonial for the work you did at my flat.

I had previously contracted some builders to do a rear extension (approx. 20m square) and to re do my bathroom which included knocking down a wall between the bathroom and toilet, tiling, and installing a new bathroom suite.

A catalogue of errors and cover-ups ensued, it turned out that the builders had made the following large errors in addition to a multitude of smaller ones:

- Extension floor not sealed against damp from the foundation
- Extension floor not flat (4cm higher in some places than others)
- Extension walls not straight (poor dot and dab of plaster board)
- Bathroom:
  - o Cupboards not straight
  - o Bath not sealed
  - o Incorrect, non waterproof materials used throughout
  - o Caused leak into passage meaning flooring had to be redone
  - o Tiles all chipped and poorly installed

Laszlo's contractors were brought in to redo this work. Throughout they have been the utmost professionals, the team uncovered and documented numerous errors prior to discussing these with me and allowing me to make a decision on their rectification based on well informed advice. High quality materials were supplied as part of the quoted price and installed to a superb standard. The workmanship has been excellent in all departments; carpentry, plumbing, electrics, tiling, flooring and others. The price we were quoted for the rework was significantly above the other quotes we received but based on Laszlo's reputation and knowledge I felt it was worth paying a bit more. Having now completed the work I feel I have got value for money as there were no increases in cost or requests for additional time or resource despite finding additional work to do as the job went on. In addition to this, Laszlo has guaranteed his work for a year post the completion date.

I would have no hesitation in recommending Laszlo's team to others looking to have building work done.

Thanks

**Mike Schuil**

SmartPA Partner

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